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Media Release

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METRA SEEKS INPUT ABOUT POTENTIAL FARE OPTIONS *Survey asks for opinions about new fare products, off-peak pricing and more*

Metra has launched an online survey to ask what its customers, former customers, and prospective customers think about a variety of potential fare and ticket options, including off-peak and reverse-commute pricing, one-day and seven-day passes, loyalty programs, and other ideas.

The survey is part of a study that Metra commissioned in July 2016 to evaluate the agency's distance-based fare structure and fare products and recommend changes that best serve the region's needs. The scope of work for Metra's consultant, Four Nines Technologies, includes determining opportunities and costs of potential fare structure changes and developing a model that can help Metra evaluate those potential changes. The survey is available at <https://www.surveymonkey.com/r/MetraFareStudy> and will be online through March 31, 2017.

"Different fare options can encourage different riding behavior, and that's why we are seeking input both from our existing customers and prospective customers as part of this process," said Metra Executive Director/CEO Don Orseno. "The goal is to come up with a fare structure that works well for our customers and increases ridership and fare revenue that can impact our bottom line."

The survey results will be used to guide Metra's decision-making regarding changes to fares and fare policies. Any proposed changes would be subject to further public comment before being implemented. The study is expected to be completed this summer.

James D. Hock
City Manager

The City of Joliet is the fourth largest city in the state of Illinois, located just 45 miles southwest of Chicago's Loop. Home to 149,386 residents, in addition to thriving businesses and attractions, the City of Joliet is easily accessible by rail, auto and bus transit. A perfect place to live, work and play, Joliet is constantly striving to promote growth and diversity. For more information on Joliet visit www.cityofjoliet.info or call 815-724-4000. The City of Joliet's Media Releases are always available on our website.